

Preventive maintenance

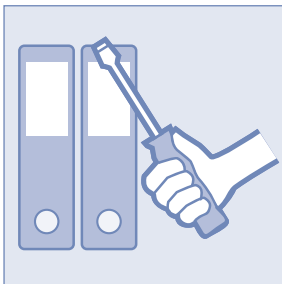
Secure the regular maintenance of your equipment

Take advantage of our services



- The preventive maintenance can extend the service life of your system and improve the functionality over the entire life cycle
- Adjustments of components to technical progress is ensured through regular firmware and software updates
- Your devices are inspected and maintained by a specialist. In addition, a review of essential functions is carried out
- Logging of the work is performed with subsequent assessment of the system state
- On all spare parts that are replaced during maintenance, we give you up to 20% discount
- During maintenance, we make use of our experience and answer application-specific questions
- Videal AG will periodically submit a proposed date for the precautionary maintenance

Scope of performance



Camera

- Verify image quality and calibration
- Read firmware and download new version, if required
- Control and alignment of the support component
- Check and clean the image sensor
- Check plug and socket contact
- Check cable for irregularities and damage
- Cleaning of housing
- Check software version and, if required, load updated version
- Check battery capacity

Control computer and monitor

- Check recording functions
- Clean and defragment data structure
- Update operating system as needed
- Check plug and socket contact
- Check data transmission
- Check operator control functions
- Check display quality

Lens

- Check zoom aperture and focus function
- Cleaning

Lighting

- Check light output
- Check external synchronization

Tripod

- Pan-tilt test
- Cleaning

Total system

- Assessment of the general condition
- Recommendations for action
- Answering questions about your system and applications

Prices

Maintenance prices

Maintenance category	1 Camera	each additional Camera
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300.-

150.-



500.-

250.-

Maintenance includes the entire camera system, accessories such as lighting, tripods and lenses

Option	ProAnalyst	DAQ
	125.-	175.-

Options include 0.75 h for questions and training

Conditions

- The maintenance work is only performed on-site in exceptional cases.

During on-site maintenance or training travelling time is charged according to the tariffs

- All prices quoted in Swiss Francs (CHF) and exclusive of VAT. Prices subject to change
- Additional or reduced work is considered in final account
- Tariffs

Service-Tariff	h à	CHF 125.-
Travel time	h à	CHF 120.-
Travel distance	km at	CHF 1.10

Version: 22.18

Note: Specs are subject to change at any time.

Ask us - we will gladly advise you

